

Why is Microsoft Office 365 data protection critical for healthcare?

Healthcare is utterly reliant on applications and information to care for our communities. Microsoft Office 365 enables healthcare staff to operate anywhere and simplify their infrastructure, so they can shift their focus to care solutions. With the recent rise of remote work, Office 365 is even more critical for healthcare staff, especially Microsoft Teams, which has become an important collaboration tool. While Microsoft hosts the Teams infrastructure and is responsible for the uptime of these services, ensuring that data is protected and can be recovered is still the customer's responsibility. Being able to back up and recover data is essential for every healthcare IT organization, especially in the face of ongoing and organized ransomware attacks.

Veeam® Backup for Microsoft Office 365 is a complementary and comprehensive solution that eliminates the risk of losing your Office 365 data including Teams, Microsoft Exchange Online, SharePoint Online, OneDrive for Business, on-premises Exchange and on-premises SharePoint. By allowing organizations to store a separate copy of their data, Veeam helps customers assure recovery from ransomware and deliberate or accidental deletion. Veeam can also help customers meet compliance, governance and legal requirements. This solution can run the solution on-premises, in the cloud, or leverage a Veeam solution provider.

Office 365 data protection is recommended by Microsoft, IDC and Gartner. How will you protect your Office 365 data?

- [Microsoft's Office 365 service agreement states](#): "We recommend that you regularly backup your content and data that you store on the services or store using third-party apps and services."
- [IDC endorses the backup of Office 365](#): "Adopting Office 365 without enterprise-grade backup is a risky strategy."
- [Gartner advises regular backups](#): "Leaders using or evaluating Office 365 should consider investing in third-party backup and recovery tools for faster, more-flexible recovery options, as well as reputation damage control after a malicious attack."

Security threats and retention policy gaps can render your own data unrecoverable and forever lost. We have always deployed these solutions with on-premises backup, and as per best practices and Microsoft's own recommendations, we must also do this off-premises because modified or obfuscated data will be replicated and lost. This is the role that backup has always played, assuring recovery following the unexpected.

Data governance: Are you still in control of your data?

Microsoft's primary focus is on the availability of Office 365. They empower you with the responsibility for your data. The misconception that Microsoft fully backs up your data on your behalf is quite common, and without a shift in mindset, this could have damaging repercussions when this responsibility is neglected.

You need to ensure you have access to — and control over — your data.

Teams recovery

Large hospitals and health systems leverage Teams to support their newly remote workforce. Collaboration and ongoing work are now tied to Teams, and as with any other enterprise application, Teams must be protected to ensure rapid recovery in response to the unexpected.

Veeam's protection of Teams is entirely unique in the data protection market. In addition to the safeguarding of Teams applications, channels, tabs and the data that's within those components, Veeam provides a customized, granular recovery experience that uses Veeam Explorer™ for Microsoft Teams. This makes it easier than ever for users to quickly find and restore Teams data, including entire teams, specific channels and settings.

Veeam Explorers are built from the ground up and are specifically designed for Teams. Veeam Explorers provide unmatched search, find and restore capabilities, making it easier than ever for businesses to quickly recover the data they need and enable the collaboration on which the business relies.

Security threats

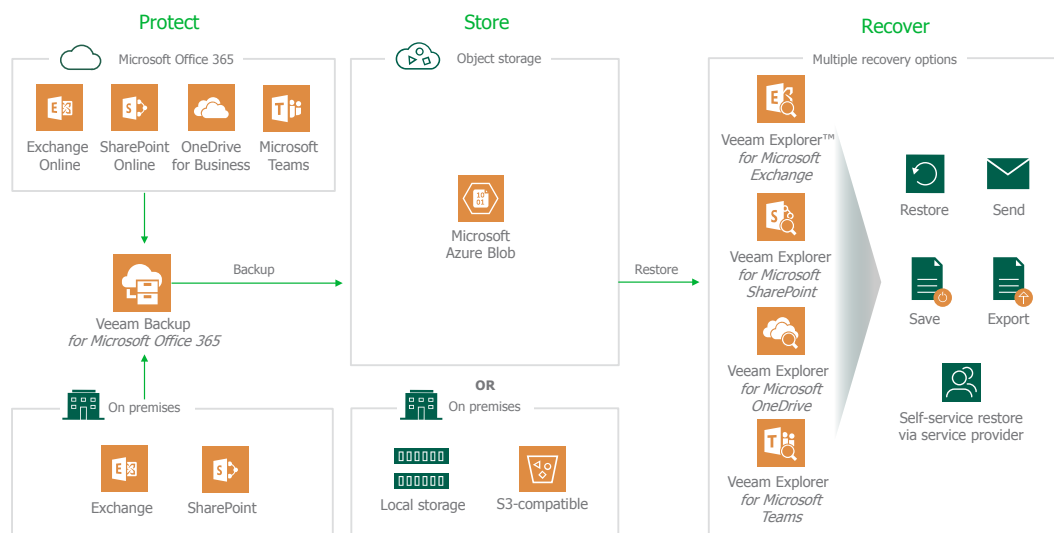
Healthcare remains a prime target for ransomware, and the consequences affect the delivery of care and hospital reputation. External threats still sneak in through emails and attachments, despite training. Office-365-native recycle bins and archives are not suited for such serious attacks. Regular backups ensure that your data can be efficiently recovered should you become a target.

Legal and compliance requirements: eDiscovery

Without an easily accessible copy of your data, retrieving Office 365 emails for regulatory or compliance reasons can be costly, time consuming and a major disruption. With Veeam, you can leverage familiar, advanced search capabilities and flexible recovery and export options to perform eDiscovery on Office 365 mailboxes, emails, files or sites just as easily as you would with a traditional on-premises backup.

In addition, sometimes you need to unexpectedly retrieve mailboxes or other types of data amid legal action. Microsoft has some built-in safety nets in the form of an in-place hold and litigation hold settings, but these are not a robust backup solution. If you accidentally delete a user, their on-hold mailboxes will also be deleted.

Veeam Office 365 Protection



Important Links

[Veeam Backup for Microsoft Office 365 webpage](#)

Veeam's webpage offers collateral such as a Product Overview, link to a live demo, FAQ, documentation and more!

[Link to ProPartner portal – Veeam Backup for Microsoft Office 365 Toolkit](#)

Follow this link to even more information for our Partners, including links to our Veeam IQ Enablement courses, a short PPT overview deck as well as customer scenario cards.

[Best Practice Guide for Veeam Backup for Microsoft Office 365](#)

Leverage this guide to provide best practices for Veeam Backup for Microsoft Office 365. Learn more about designing, building, configuring and operating your backup environment.

[Veeam Backup for Microsoft Office 365 Datasheet](#)

[Veeam Backup for Microsoft Office 365 User Guide](#)

[Technical Deployment and Configuration Guide for Veeam Backup for Microsoft Office 365 v4.0](#)

[Veeam Backup for Microsoft Office 365 Live Demo!](#)

For More Information

Reach out to your Veeam Sales, Alliance and Technical Team.



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